



# Complete Solutions

Heating and cooling comfort



# Why partner with Worcester Bosch?

Our key account team are specialists in residential home comfort solutions. Equipped with the full array of Worcester Bosch technology, from the tried-and-tested to the truly cutting-edge, we're on-hand to advise and help forward-thinking customers to heat and cool their projects efficiently.

Our entire product range is ready and waiting – from award-winning boilers, incredibly quiet heat pumps, clever hybrid systems, advanced heat networks, super-efficient air conditioning, and smart controls. And by combining Bosch engineering excellence and Worcester Bosch heating expertise, we can offer you bespoke solutions for properties and projects of all shapes and sizes, from houses and flats, caravan parks and large hotels, to schools, factories, and everything in between.



## End-to-end support

Dedicated guidance from initial design to final installation



## Top-rated and trusted

Recommended by Which? for 16 years



## Worcester Bosch quality

Reliable and innovative technology from Worcester Bosch

# Get in touch!



**Neil Martin**  
National Specifications Manager  
**07790 489708**  
[neil.martin@uk.bosch.com](mailto:neil.martin@uk.bosch.com)



**Nigel Bartlett**  
Key Account Manager  
Central West  
**07767 432561**  
[nigel.bartlett@uk.bosch.com](mailto:nigel.bartlett@uk.bosch.com)



**Adrian Nevans**  
Key Account Manager  
Scotland  
**07971 645995**  
[adrian.nevans@uk.bosch.com](mailto:adrian.nevans@uk.bosch.com)



**Craig Manson**  
Key Account Manager  
South West  
**07790 489988**  
[craig.manson@uk.bosch.com](mailto:craig.manson@uk.bosch.com)



**Steve Horton**  
Key Account Manager  
North West  
**07767 432533**  
[steve.horton@uk.bosch.com](mailto:steve.horton@uk.bosch.com)



**Glenn Brewer**  
Key Account Manager  
Greater London  
**07790 489978**  
[glenn.brewer@uk.bosch.com](mailto:glenn.brewer@uk.bosch.com)



**Steve Thorndyke**  
Key Account Manager  
North East  
**07973 898520**  
[steve.thorndyke@uk.bosch.com](mailto:steve.thorndyke@uk.bosch.com)



**Scott Harris**  
Key Account Manager  
South East & London  
**07790 489973**  
[scott.harris2@uk.bosch.com](mailto:scott.harris2@uk.bosch.com)

# What we offer



## Boilers made better

We're always listening to customers to make our range of gas boilers simpler to fit and easier to recommend.

Our award-winning, energy efficient boilers are backed up with support and expert training, and we're always on hand if you need us.



Greenstar 4000 & Condens 7000 WP



## Feel good heating

Quiet and super efficient – our growing heat pump range will take your properties into the future.

From training and support, we're with you every step of the way as your project progresses with our expert team on hand when you need them.



CS5800i Outdoor unit



## Heat the network

Optimise your project with our BESA accredited Heat Interface Units. From property to plant room, with our dedicated project teams, we've got you covered.

Give your residents all the comfort and control of their own heating, without needing to install a boiler in each property.



Flow 8500 Indirect HIU



## Hello hybrid heating

The home heating dream team – bringing boilers and heat pumps together to offer the best of both worlds.

Hybrid heating is a simple step into new, partially electrified technology. Great for retro-fit projects onto existing boilers and user friendly, they are a great alternative to a boiler-only system.



CS5800i  
Outdoor unit



CS5800i Hybrid unit

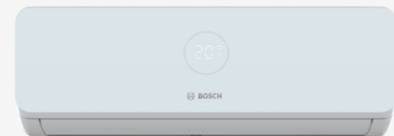


Greenstar  
combi boiler



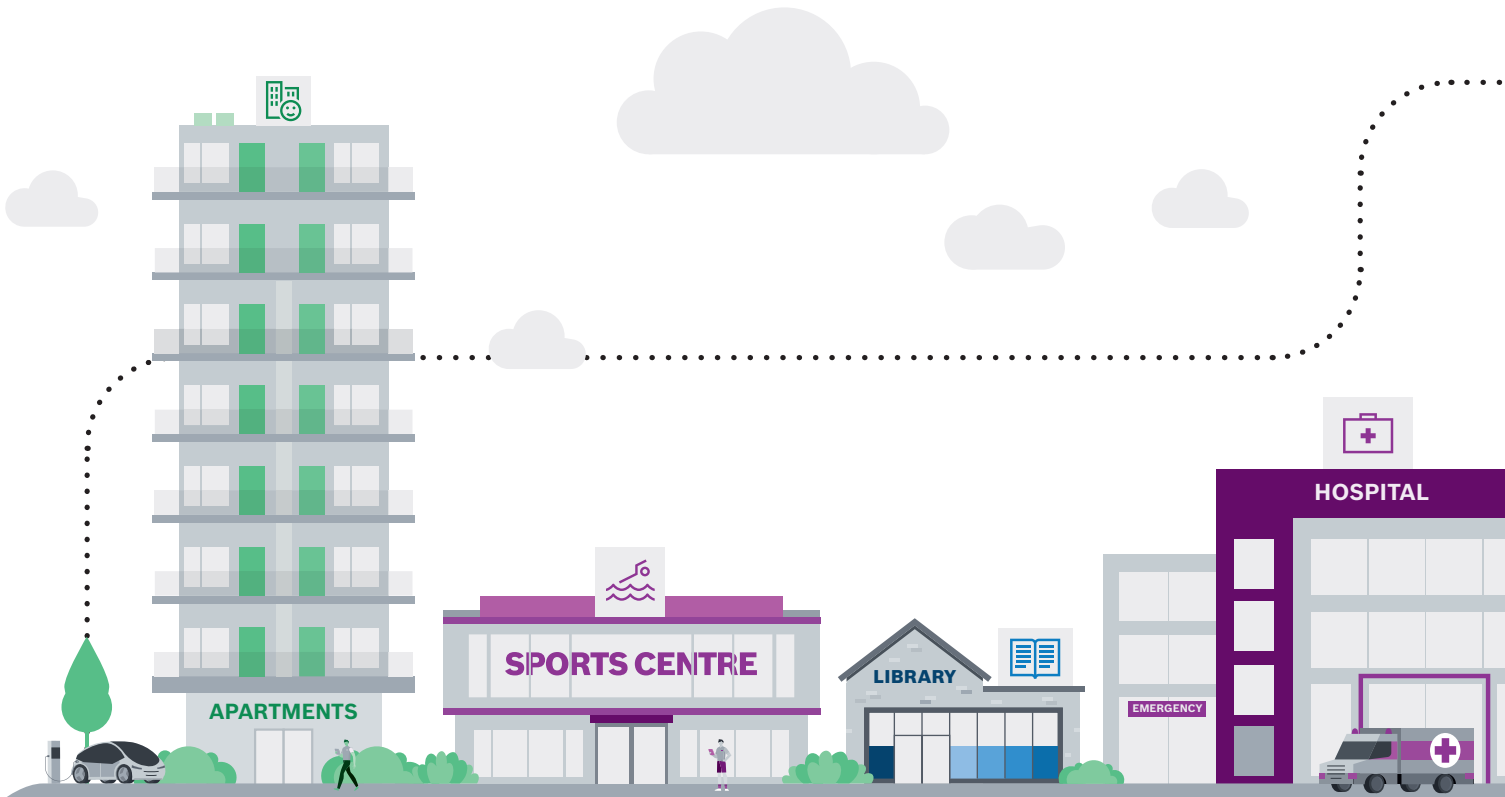
## Reliable, flexible heating.

Air conditioning isn't just about cooling. It also offers an efficient, high-performing heating solution and air filtration system. Residents will enjoy year-round comfort – thanks to space heating in the winter and air conditioning in the summer. So, it's well worth considering air-to-air heat pumps for your next project.



Climate 3200i Indoor and Outdoor units

# Where can we help?



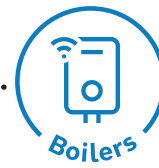
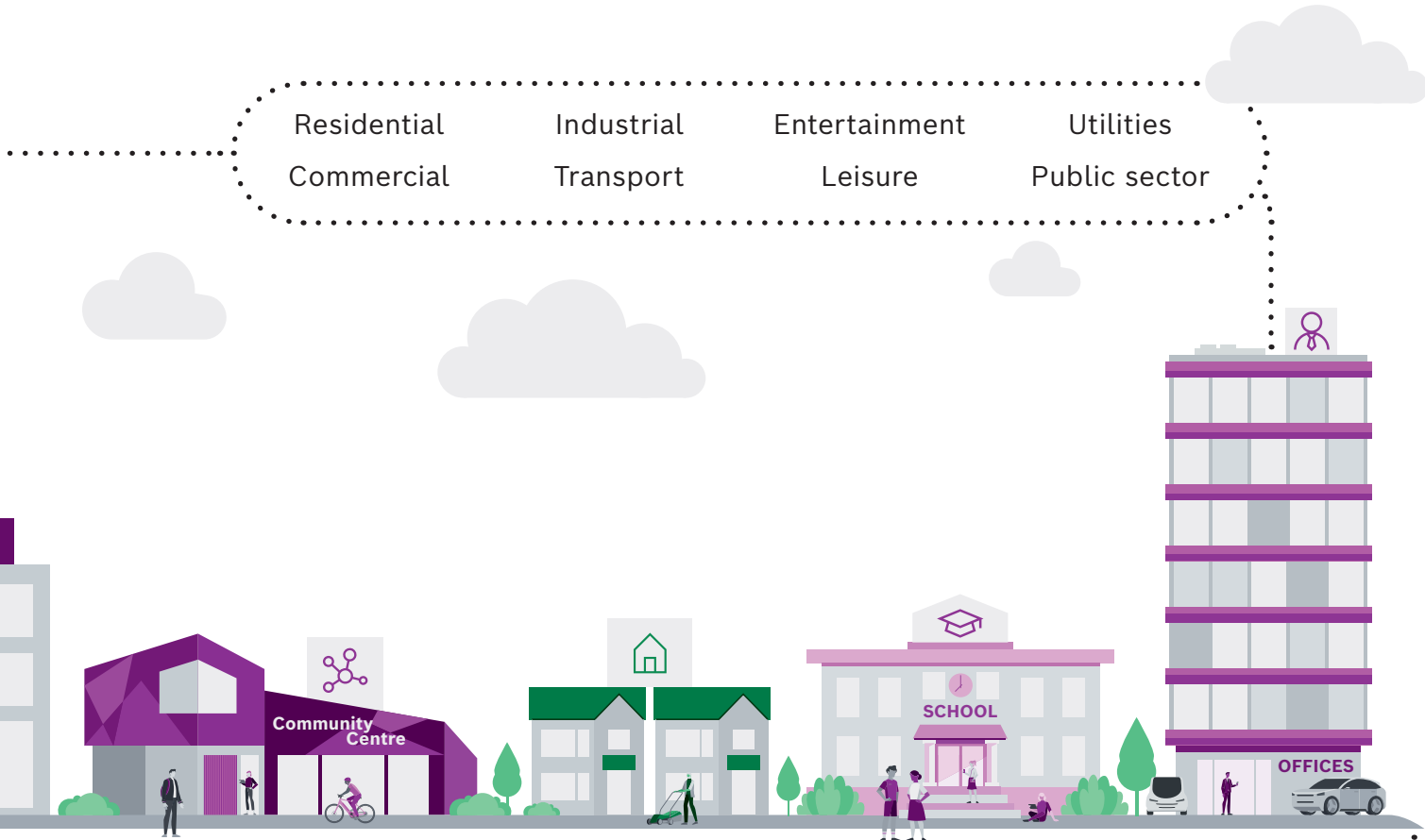
Our product solutions combine to provide heating and cooling comfort right across the built environment. From new build residential, social housing and existing dwellings to commercial, industrial and public sector buildings, we will work with you to advise the optimum mix of products to maximise efficiency and value.

Residential  
Commercial

Industrial  
Transport

Entertainment  
Leisure

Utilities  
Public sector



# From disused garage to affordable homes

Providing modern, reliable housing for families and disabled residents.



Cornflower Place housing, Hillingdon

Originally a garage, Cornflower Place has been redeveloped into six houses – providing affordable family homes and disabled accommodation.

Minimise the amount of heat used that's the main aim. Everything we build is to these high standards, we've got heat pumps going in to achieve minimal running costs.

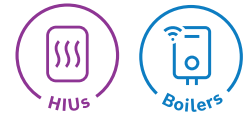
**Gary Penticost**  
Hillingdon Council

As well as addressing social needs, Hillingdon Council also wanted to contribute to Greater London Authority's mission to drastically reduce emissions in the city, by using electrified heating technology\*.

**Rather than install gas boilers, the council and the developer commissioned Worcester Bosch to provide Compress 5800i heat pumps for all six homes. This discreet heat pump works well with new build locations because of its quietness for neighbours and flexibility for installers. And, of course, it can meet domestic hot water demand for even the busiest family homes.**

# Transforming social housing with HIUs

Using innovative technology for an efficient communal heating system



Tom Smith Close and Ernest Dence Estate  
Royal Borough of Greenwich

Tom Smith Close was fitted with Greenstar Heat Interface Units, powered by air-source heat pumps and back-up boilers. With lower temperatures of hot water produced, the development now runs predominantly on HIUs. Ernest Dence was fitted with the same setup, but also utilised the first ever water-source heat pump on a council estate in London.

**On both estates, using a centralised plant room minimises the interruptions to residents – as maintenance can be carried out without entering their homes. They also create a safer living environment, as there are no gas lines in the development’s flats, and help to lower energy usage overall via more efficient technology.**

Two social housing developments in Greenwich, both more than 60 years old, have been modernised with innovative heating installations from Worcester Bosch.

Installing a Worcester Bosch HIU is very easy. From the pre-fixed jig to the different coloured washers, you really can’t go wrong. Commissioning is also very easy, Worcester Bosch sent down one of the technical team to walk you through it before you start – which is amazing because not all companies do that. And any assistance you need, they’re always there to help.

**Andrew Taylor**

Site Manager,  
Re-Gen M&E Services

# Your dedicated design team

Our team puts your needs first and goes the extra mile to understand your project, advising you on the best system design for you and your customers. With expertise across our full product range from domestic through to commercial properties, we can help however big (or small) your project is. Our MCS accredited service can offer you support from new builds to listed buildings to offices and flats, giving you peace of mind for your project requirements.



- ✔ Our expert design team are on hand to support you with developing system designs
- ✔ Our in-house specialists have masses of experience supporting the industry
- ✔ Expert design and technical support teams including dedicated heat pump champions
- ✔ Able to offer heat pump specifications and system schematics
- ✔ 'Virtual Tech' video calling platform available allowing you to share visuals of the query live for instant feedback
- ✔ Fully indemnified MCS accredited design service

# Aftersales support

Our award-winning Technical Support and Customer Care teams connect you instantly to the help you need. For you or your customer, via telephone or email, our teams will support with commissioning and guarantees, enquiries and repairs, and hands-on experience and expertise to provide top-class support.



**Live Virtual Tech support**  
Connect via camera  
and we'll guide you



**UK-based teams**  
Expert support  
when needed



**Award-winning support**  
Available via  
telephone or email

# Get in touch

## **Technical Helpline (Pre & Post Sales)**

Tel: 0330 123 3366

Email: [technical-advice@uk.bosch.com](mailto:technical-advice@uk.bosch.com)

## **Training**

Tel: 0330 123 0166

Email: [training@uk.bosch.com](mailto:training@uk.bosch.com)



## **Find out more**

[www.worcester-bosch.co.uk/professional/specification/social-housing](http://www.worcester-bosch.co.uk/professional/specification/social-housing)

## **Worcester Bosch**

Cotswold Way

Warndon

Worcester

WR4 9SW

**[worcester-bosch.co.uk](http://worcester-bosch.co.uk)**

Calls to and from Bosch Thermotechnology Ltd may be recorded for training and quality assurance purposes. Worcester Bosch is a brand name of Bosch Thermotechnology Ltd. This brochure is accurate at the date of printing, but may be superseded and should be disregarded if specification and/or appearances are changed in the interest of continued improvement. The statutory rights of the consumer are not affected.