

HomeCom heat pump monitoring

Installer guide



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guide



Peace of mind

Welcome to HomeCom – our remote heat pump monitoring service, compatible with the Bosch HomeCom Easy app. So whether you're experienced or new to heat pump installations, it's a very real reassurance.

Why choose HomeCom remote monitoring?



Save time

Diagnosing common faults before issues or downtime occur



Peace of mind

Providing extra support for your customers



Included as standard

Adding extra value with a simple and quick set up process



System status

View the latest status on the heat pump's performance



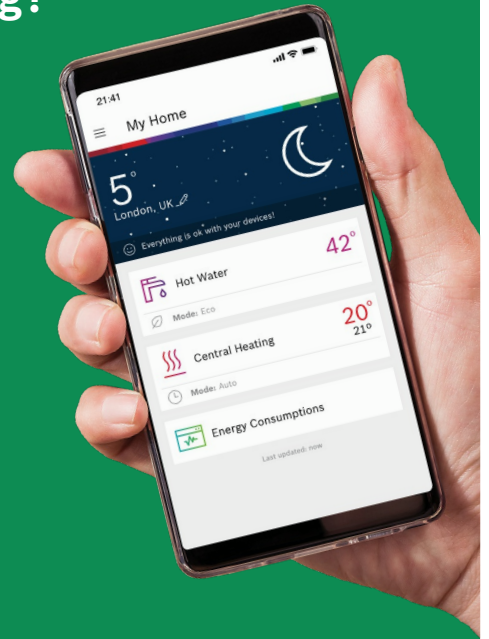
Error code info

Expertly monitored remotely from our UK head office



System settings

Complete control for your customers from their smartphone



Simple to connect

- 1 Install the Compress 5800i, plug in the Connect-Key K30 to the indoor unit or pre-plumbed cylinder
- 2 Ask your customer to download the Bosch HomeCom Easy app from their app store
- 3 Your customer will need to create an account in the app and connect the Connect-Key K30 to their wi-fi
- 4 Follow app to 'Configuration', select 'Installer Access' and they will be taken to the HomeCom Gateway Management Portal. Under 'Customer Support' select 'Share my data with customer support'. Next, tick 'Authorise customer support', finally select 'Remote maintenance'.



Connect-Key K30



Heat pump indoor unit

Here to help

Our support team will monitor your customers heat pump and if anything needs attention we'll be in touch with next steps to get it sorted.



For more information, scan the QR code to visit our website.

Monitoring available for our CS5800i AW heat pump only.
Monitoring may cease automatically after 12 months.
No disconnection required.

